

FILED/ACCEPTED

FEB 23 2011

Federal Communications Commission  
Office of the Secretary

TelePlus Telecommunications, Inc.

118 Main Street

Webb, Iowa 51366

February 22, 2011

To Whom It May Concern:

I am sending hard copies of the electronic filed CPNI documents filed on February 8, 2011. For several days I have search by confirmation number and filer ID and have been unable to verify the acceptance or receipt of said filing. After placing several calls to the FCC and then to the Technical Services department of CPNI with no return or answer to my situation I have decided to print, sign and send the documentation I attempted to file online. Please accept either the electronic filing if it shows up or these hard copies as our official filing for this year.

Regards



Dennis D. Somers

President, TelePlus Telecommunications, Inc.

No. of Copies rec'd 0+4  
LIST A B C D E

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification Template  
EB Docket 06-36**

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Submission Confirmation Number: **61083637**

Annual 64.2009(e) CPNI Certification for 2011 covering the prior calendar year: 2010

1. Date filed: Feb 8 2011 2:43PM

2. Name of company(s) covered by this certification: 

- TelePlus Telecommunications, Inc. (824626)

3. Form 499 Filer ID(s): 824626

4. Name of signatory: Dennis D. Somers

5. Title of signatory: President

6. Certification:

I, Dennis D. Somers [name of officer signing certification], certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company [☐ has ☒ has not] taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. [NOTE: If you reply in the affirmative, please provide an explanation of any actions taken against data brokers.]

The company [☐ has ☒ has not] received customer complaints in the past year concerning the unauthorized release of CPNI [NOTE: If you reply in the affirmative, please provide a summary of such complaints. This summary should include number of complaints, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information.]

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed: [☒ Yes ☐ No Signature of an officer, as agent of the carrier]

T&K Plus Telecommunications, INC  
Dennis H. Somers, President

**TelePlus Telecommunications, Inc.  
118 Main Street  
Webb, Iowa 51366**

Re: Docket #06-36  
Statement of CPNI Operating Procedures

Date: February 8, 2011

TelePlus Telecommunications, Inc. (TelePlus) has implemented procedures regarding its customers' Customer Proprietary Network Information (CPNI) that comply with Section 222 of the Communications Act of 1934, as amended (47 U.S.C. § 222) and 47 CFR §§ 64.2001-64.2009. Any and all use of TelePlus customers' CPNI complies with the Commission's rules in 47 C.F.R. §§ 64-2001.

TelePlus's employees, including marketing and sales personnel and customer service representatives, have been educated about CPNI, federal regulations regulating the use and disclosure of CPNI and Teleplus's statutory responsibility to its customers. Specifically, TelePlus does not sell, rent or otherwise disclose customers' CPNI to other entities, and it does not currently use, or allow its affiliates to use, any customer CPNI in marketing activities. Furthermore, TelePlus has implemented appropriate safeguards for the disclosure of CPNI, including instituting procedures to (1) authenticate customers prior to the disclosure of CPNI based on customer-initiated telephone contact, online account access, or an in-store visit (e.g., use of verbal or online passwords without the use of readily available biographical or account information, or requiring a valid photo ID matching the customers's account information); and (2) providing notification to customers of account changes. TelePlus has also established procedures to notify law enforcement in the event of a breach of its customers' CPNI. A violation of TelePlus's operating procedures will result in disciplinary action. For a first violation, an employee will be given a warning and the violation will be noted on the employee's record. An employee will be subject to termination of employment for a second violation.

Please direct all inquiries regarding the submission to the following:

Dennis D. Somers  
President  
TelePlus Telecommunications, Inc.  
118 Main Street  
Webb, Iowa 51366  
712-838-4895